

Harrison Ford

906 Patricia Drive – Commack, NY 90212

Contact #, Email

OBJECTIVE: To obtain a position as a Bartender with Starwood Hotels utilizing hospitality education, front desk experience and customer focused approach in order to maximize the efficiency of the hotel.

EDUCATION

A.A, Customer Service and Hospitality | Jan 2014

Commack City College – Commack, NY

CORE STRENGTHS

- Hands-on training in bartending from the ABC Bartending School
- Well versed in identifying and mixing drinks to make perfect concoction
- Committed to demonstrate genuine hospitality and provide quality services to customers
- Demonstrated ability to keep the bar clean and organized by following hygiene rules and procedures
- Thorough understanding of providing garnishes pertinent to types of drinks
- Particularly effective in engaging customers in conversation in a professional yet friendly manner

SKILLS AND CAPABILITIES

- Excellent verbal communication skills
- Strong interpersonal and problem solving abilities
- Empathetic and quick to connect to people
- Proven ability to work in a multi-disciplinary environment
- Able to work efficiently in a fast-paced and noisy environment
- Computer: MS Office Suite
- Bilingual: Spanish and English

PROFESSIONAL EXPERIENCE

Fairmont Hotels & Resorts – Commack, NY | Summer 2013

Front Desk Agent

- Greeted, checked-in and settled guest accounts at the same time as ensuring all service standards are followed
- Assisted guests about hotel facilities in an obliging manner
- Kept the front desk area clean

EXTRA CURRICULAR ACTIVITIES

- Member of the school debates society
- Active member of the school dramatics and swimming clubs
- Performed volunteer work at SOS Children's Village