# John Public

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## **Professional Summary**

Experienced Healthcare Analyst that accepts the responsibility to support both external clients and internal management. Broad understanding of healthcare data like claims, clinical data, quality metrics and health outcomes. Capable of analyzing problems and designing recommendations including workflows, processes and procedures.

### **Core Qualifications**

- Current with changes in healthcare due to the Affordable Care Act
- Experienced with SAS, MS Access and COGNOS
- Summarization of numerical data
- Timely completion of work
- Exceptional written and oral communication
- Internal and external presentations
- Support the development of project deliverables

#### **Experience**

February 2008 to August 2014 Briarwood Health Strategies, New Parkland CA Healthcare Analyst

- Provided data analysis from both within and outside of department.
- Developed reports, interactive dashboards and internal procedures.
- Supported multiple internal levels of management in the evaluation of initiatives.
- Maximized effectiveness of analysis, programming and reporting.
- Prepared executive level presentations for management and clients.
- Coordinated client and provider focused health services research.
- Worked with clients to recommend appropriate training and scheduling as systems were deployed.

July 2000 to January 2008 Green Cross Healthcare Services, Cleveland OH Healthcare Analyst

- Provided project management and team leadership.
- Provided guidance for the structuring of programming requests.
- Created data sets for analysis using database and analytic tools.
- Presented data and information to achieve business goals.
- Identified risks and communicated possible solutions.

#### Education

2003 Case Western Reserve University, Cleveland OH Master of Science, Information Management2000 Cleveland State University, Cleveland OH Bachelor's of Science, Healthcare Administration